

VOLKSWAGEN

GROUP SOUTH AFRICA

**ErWin for
Independent Service Providers (ISPs)
Erwin Registration and Vehicle Repairs**

Author: Group Technical Service
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PART 1: ErWin registration and Vehicle Repair Information

Independent Service Providers are now able to access Volkswagen Group Vehicle Repair information and Vehicle Diagnostics via the erWin website.

Next is a quick guide on how to register on the erWin website and how to access the Vehicle repair information.

Please note the following system requirements:

- PDF reader (e.g. Adobe Acrobat Reader)
- Operating system: Windows 10 or later is recommended (Please note that ODIS has other system requirements)
- Web browser: Microsoft Edge, Mozilla Firefox (with other browsers some of the functions used cannot be used or can only be used with limitations)

1. ErWin Registration:

- ISPs can access erWin website through url: <https://erwin.volkswagen.de/erwin/showHome.do>

The screenshot shows the erWin website interface. A red box highlights the 'Register here' link in the 'Log in' section. A callout box points to this link with the text: 'Register through this link on the webpage.'

2. Vehicle Repair Information:

- After registration, ISPs will be able to purchase a flat rate on the website and access the vehicle repair information.

- The following information can be accessed
 - Vehicle data
 - Repair manuals
 - Current Flow Diagrams
 - Field actions
 - Technical Product Information

Products and services | erWin product assistant | Digital service schedule | Shopping basket

Repair and servicing information flat rate

erWin supports you in the repair of vehicles with the necessary documentation. You will receive detailed instructions on how a vehicle must be repaired.

erWin also offers you additional flat rates with varying ranges of functions. You have the option to choose these in a product comparison according to your needs.

[Start product comparison](#)

Access to this information incurs a fee and has to be booked for fixed periods of time (flat rates). During the running time of your access you can view and, where possible, print all documents and information. Access is always granted through your browser over the internet. Only one computer at a time can access the system during each access.

The flat rate starts immediately after purchasing. It cannot be interrupted and will end with the expiry of the purchased running time.

Period of validity

- 1 hour incl. printing rights (7,00 €)
- 1 day incl. printing rights (30,00 €)
- 7 days incl. printing rights (130,00 €)
- 30 days incl. printing rights (310,00 €)
- 365 days incl. printing rights (2.850,00 €)
- 365 days incl. printing rights, multiple-place licence, 5 users (3.500,00 €)

[Add access to shopping basket](#) | [No, return to selection](#)

* Net order total (VAT in accordance with the legal provisions)

For experts: [Display all products](#)

With a valid credit card, the following flat rates can be purchased on the website

- **NOTE:** ISPs must register as a “**Company**” and not as a “Private Individual in order to have access to Digital Service Scheduling (DSS), which is necessary for servicing vehicles.

Registration

You must complete the blue fields.

User name

Email *

Repeat e-mail *

First name *

Last name *

Type of consumer Company Private individual

VAT ID

Company *

Company type *

Telephone

Street, no. *

City *

Post code *

Country *

Volkswagen OrgID

All fields marked with an asterisk * are mandatory.

Select “Company” and not “Private individual”

Version	Date	Author	Comments
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